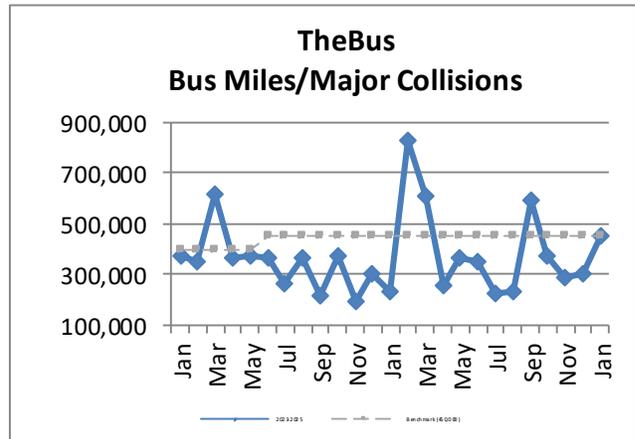
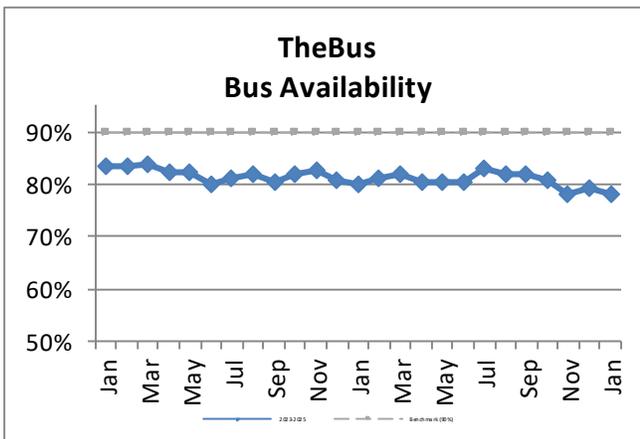
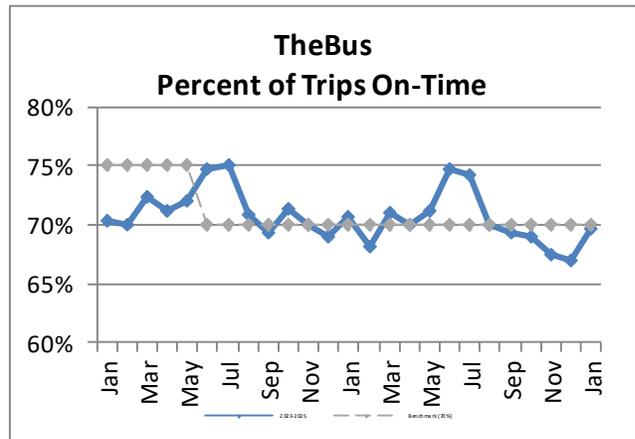
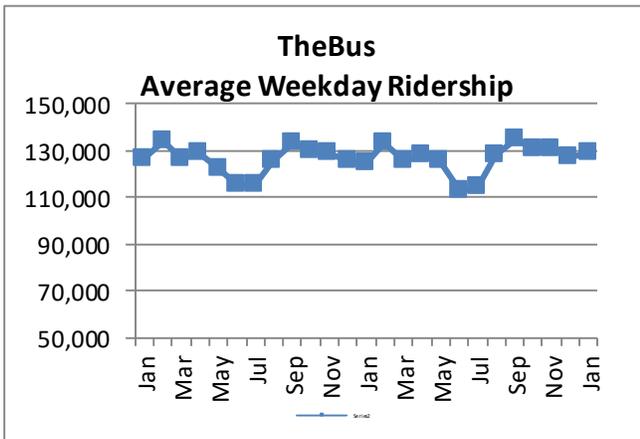


Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending January FY 2026

Key Performance Indicators (KPI)	January FY 2026	January FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,504,910	3,456,745	1%	24,678,644	24,260,919	1.7%	
Average Weekday Ridership	129,440	124,719	4%	128,049	126,520	1.21%	
Percent of Trips On-Time	69.6%	70.7%	-1%	69.5%	70.9%	-1.40%	70%
Bus Availability	78.2%	80.1%	-2%	80.4%	81.3%	-1%	90%
Bus Miles/Major Collisions	448,668	228,745	96.14%	351,742	278,989	26.08%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				3.36	3.77	-10.88%	3.00
Bus Miles/Mechanical Road Calls	13,596	9,682	40.42%	12,804	10,826	18%	11,000
Spare Ratio	26%	28%	-1.68%	28%	28%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	97.3%	98.6%	-2.72%	97.7%	97.6%	-2%	100%
Cost per Service Hour	\$163.35	\$159.41	2%	\$164.46	\$160.02	3%	\$166.69
Cost per Passenger Trip	\$6.14	\$6.10	1%	\$6.15	\$6.09	1%	
Cost per Mile	\$11.99	\$11.53	4%	\$11.96	\$11.57	3%	
Passenger Trips per Hour	26.60	26.12	1.84%	26.87	26.39	2%	
Farebox Recovery	19.3%	13.6%	41.87%	18.1%	17.8%	2%	
Trips per Mile	1.95	1.89	3%	1.95	1.91	2%	
Average System Speed	12.64	12.96	-2%	12.66	12.98	-2.46%	
Percent Complete in 30 Days (Customer)	87%	53%	34%	91%	79%	12%	95%
Complaint Rate (Complaints per 100,000 Trips)	10.04	12.73	-21.10%	14.13	11.46	23.23%	12



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